



## 10 YEAR LIMITED WARRANTY

North Star Surfaces warrants to the end user that it will repair or replace the product, for a period of up to 10 years after initial installation, if such material develops visible defects or otherwise fails, due to manufacturing defects.

This warranty applies only to The North Star Collection product that has been installed by North Star Authorized Fabricator/Installers in accordance with the Fabrication and Installation Guides and which has been used and maintained by the purchaser in accordance with the care and cleaning instructions. Copies of the NORTH STAR Fabrication and Installation Guides and Care and Cleaning Instructions are available from your dealer.

For coverage under this warranty, you must provide proof of purchase with the date of initial installation when you seek service. For service under this warranty, you must notify either the dealer from whom you purchased the material, or North Star Surfaces. Repair or replacement shall include reasonable labor charges. This does not include any costs for the removal, repair, cleaning beyond removal of scrap material or replacement of fixtures, hardware or decorative treatments (such as floor, wall or ceiling treatments) or the removal of plumbing or gas-fittings or fixtures or electrical wiring.

NORTH STAR SURFACES obligation under this warranty is limited to the remedies specified in the first paragraph of this warranty. No implied or expressed warranty or merchantability or fitness for a particular use for any other warranty except those specifically stated in this warranty, or required by law is granted, except for liability for any loss or any damage, including direct, or consequential or incidental damages, arising out of the use or inability to use The North Star Collection materials.

This warranty gives you specific legal rights. You may also have other rights which will vary from State to State, or from Providence to Providence. Federal Law does not permit the disclaimer or modification of implied warranties arising under applicable State or Provincial Law for consumer products. However, any such implied warranties shall expire at the earlier of the expiration of the stated warranty required under the State or Provincial Law. Some jurisdictions do not allow limitations on how long an implied warranty lasts or the exclusion or limitation or incidental or consequential damages, so the above limitations and exclusions may not apply to you.

## WARRANTY CONDITIONS:

1. This warranty does not cover:
  - a) minor conditions such as stains, scratches, water spots or burns which, due to The North Star Collection's unique properties, may be corrected by techniques specified in the Care and Cleaning instructions.
  - b) defects caused by the failure to comply with The North Star Collection Fabrication and Installation Guidelines or the Care and Cleaning Instructions or where the installation of material was made other than by a North Star Authorized Fabricator/Installer.
  - c) the costs of any repair or replacement not authorized by North Star Surfaces.
  - d) damage from heat generating appliances, user abuse, or any defects other than manufacturing defects.
  - e) any materials for purposes other than normal interior use as counter surfaces, wall cladding and custom furniture or other uses as approved by the manufacturer.
2. This warranty is voided by any unauthorized repairs.
3. This warranty is fully transferable.
4. Where North Star elects to repair, repairs shall be made as close to the original finish or color as reasonably possible, custom color match charges are at the expense of the purchaser and are not covered by this warranty.
5. This warranty is offered in conjunction with the warranty of the original Authorized Fabricator/Installer. In the event that this Authorized Fabricator/Installer is not available to provide the service required, the Company will not be responsible for any travel costs beyond those normally incurred, had the initial Authorized Fabricator/Installer been available (within a twenty-five (25) mile radius of their facility).

Any questions about this warranty should be addressed to:



Ph: 651.602.3200 **800.383.9784**

Fax: 651.602.3201 **800.378.9110**

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