

# Hanex® Solid Surfaces

## **Commercial 10-Year Limited Warranty for North America**

Hanwha L&C Corporation (hereunder "Hanwha") warrants to the original purchaser or owner in the U.S. and Canada that its product Hanex Solid Surfaces, when fabricated and installed by Certified Hanex Solid Surfaces fabricator/installer for commercial use, shall be free from defect in material, under normal use and service, for ten (10) years from the date of sale to the original purchaser. Hanwha, at its discretion, will provide Hanex Solid Surfaces material only, free of charge, for product failures due to manufacture defect during the 10 years following initial installation. The commercial warranty is not transferable.

### *Exclusions for Hanex Solid Surfaces 10-Year Limited Warranty:*

- Failure to comply with Hanwha's recommended storage, handling, fabrication and installation, and care & maintenance guidelines.
- Damage caused by accidents, abuse, misuse, fabrication/installation error, exposure to extreme heat, or act of nature.
- Installed Hanex Solid Surfaces product that is removed from their original place of installation or alteration/repair performed on product by one other than Certified Hanex Solid Surfaces Fabricator/Installer.
- Appearance of joints or seams due to improper fabrication/installation or improper grout or caulk due to improper maintenance.
- Minor conditions such as scratches, stains, water spots, and burns, which may be corrected by Hanex Care & Maintenance instructions/guidelines.

No other warranties, express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, Hanwha is not liable for any loss of direct, incidental, or consequential damages as a result of the inability to use Hanex Solid Surfaces. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

To register or make a claim under this warranty, contact your original dealer or fabricator/installer or for further assistance, contact: Hanwha L&C USA LLC., 2389 Paces Ferry Road, Suite 200, Atlanta, GA 30339, Toll Free: 888.426.9421 or 770.431.6110