

# Hanex® Solid Surfaces

## **Residential Lifetime Limited Warranty for North America**

Hanwha L&C Corporation (hereunder “Hanwha”) warrants to the original purchaser/owner in the U.S. and Canada that its product Hanex Solid Surfaces, shall be free from manufacturing defects in material under normal use and service. Hanwha, at its discretion, will repair or replace product failures only due to manufacturing defects.

This Lifetime Limited Warranty is available only to the original owner(s) of the Residence in which Hanex Solid Surfaces has been originally installed. The Lifetime Limited Warranty is Non Transferable and applies to Hanex Solid Surfaces product only, for interior, residential application(s) in North America. This warranty is void unless the product has been paid for in full, and the product must be registered on or before 30 days of installation.

Under this Lifetime Limited Warranty, Hanwha’s authorized agents must be permitted sufficient time and opportunity to inspect the Product(s), evaluate and respond to any claim.

All decisions regarding the existence of manufacturing defects or affecting this Warranty shall be made by Hanwha and shall be final and binding upon all parties.

The professional fabricator/installer is responsible to inspect the Hanex Solid Surfaces material before fabricating and/or installing the Hanex Solid Surfaces product. It is also the end user’s responsibility to inspect the finished product before permanent installation. This warranty does not cover any defects that were visible at the time of fabrication/installation and were not avoided during fabrication/installation. All parties must agree to comply with the terms and conditions outlined in this Lifetime Limited Warranty.

This Lifetime Limited Warranty applies to product(s) installed after March 01, 2010.

### ***Exclusions for Hanex Solid Surfaces Lifetime Limited Warranty:***

- Any residence where the original purchaser is not the occupant.
- Materials and/or services that have not been paid in full.
- Failure to comply with Hanwha’s recommended storage, handling, fabrication and installation and Care & Maintenance guidelines.
- Damage caused by accidents, abuse, and/or misuse.
- Act of Mother Nature.
- Improper workmanship of Fabrication and/or Installation.
- Exposure to Extreme Heat; a trivet is always recommend for the use of your Hanex Solid Surfaces.

- Installed Hanex Solid Surfaces product that is removed from their original place of installation or alteration/repair performed on product by one other than Certified Hanex Solid Surfaces Fabricator/Installer.
- Product(s) installed in any outdoor application.
- Color variation from samples.
- Failure caused by inadequate support or structural movement.
- Exposure to harsh or corrosive chemicals and cleaners.
- Excessive weight placed on Hanex Solid Surfaces.
- Appearance of edges, joints or seams due to improper fabrication/installation. Appearance of Grout and/or Caulk is not covered under warranty.
- Supplemental repairs including, but not limited to, plumbing modifications, electrical, tile, cabinetry, flooring, backsplashes etc that may be necessary to repair or replace the Hanex Solid Surfaces under this warranty.
- Minor conditions such as scratches, stains, water spots, and burns, which may be corrected by Hanex Solid Surfaces care & maintenance instructions/guidelines.

When choosing a color, please refer to samples only as a general indication of a particular color's design pattern, aesthetics, and hue. Samples are not guaranteed to be an exact replica of Hanex Solid Surfaces sheets and may vary from the actual, installed Hanex Solid Surfaces.

No other warranties express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, Hanwha is not liable in tort or contract for any loss of direct, incidental, or consequential damages as a result of the use or the inability to use Hanex Solid Surfaces. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state, or in Canada, from province to province. Some states/provinces do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Hanhwa makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein. No one other than Hanwha is authorized or permitted to make or provide any promise, representation or warranty with respect to Hanex Solid Surfaces.

To register, as an alternative to online registration noted above, or make a claim under this warranty, please contact your original dealer and/or fabricator/installer. For other assistance, contact: Hanwha L&C USA LLC., 2389 Paces Ferry Road, Suite 200, Atlanta, GA 30339, Toll Free: 888.426.9421 or 770.431.6110