

SILESTONE[®] TRAINING MANUAL



PRODUCT OVERVIEW



PRODUCT OVERVIEW

HOW SILESTONE® IS COMMITTED TO YOU

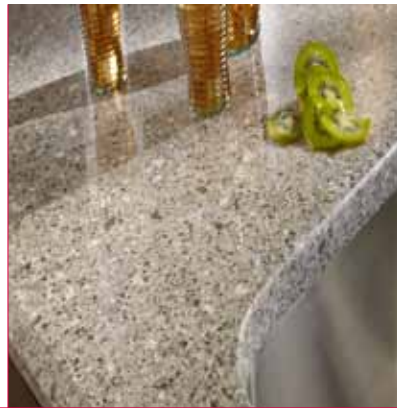
MORE COLORS

Silestone offers over 65 colors and two exceptional finishes that are created for today's homes. Silestone adapts to changing needs and lifestyles.



EXCLUSIVE FIVE-DIMENSIONAL COLOR PROCESS

The Silestone Mountain Series offers a superior distribution of color that rivals quarried stone.



MATERIAL RELIABILITY

Silestone production includes eleven production lines, over 20 warehouses and a network of over 150 affiliated distributors and fabricators, making the Silestone network the largest manufacturer and distributor of natural quartz surfaces in the world.

NATIONAL ADVERTISING AND PROMOTIONS

Silestone is the most recognized quartz brand in the market and is supported by national TV/Print campaigns and national a spokesperson.

EXCLUSIVE PRODUCT PERFORMANCE

Silestone offers the unique combination of built-in Microban® antimicrobial product protection, NSF Certification and GREENGUARD Indoor Air Quality Certification.

RELIABLE PRODUCT PERFORMANCE AND CUSTOMER SERVICE

Silestone offers a 15 Year Warranty and a 1-800 number for your customer service needs.



Silestone is the only quartz countertop with built-in Microban antimicrobial product protection.



PRODUCT OVERVIEW

SILESTONE® ATTRIBUTES

With sophisticated style, timeless beauty and an unparalleled distribution network, Silestone is the choice for the most discerning consumers.

Silestone has a unique blend of physical attributes that make it a cleaner, safer countertop for today's health-conscious consumers.

15
year
warranty



- Made of Natural Quartz
- The only countertop with built-in antimicrobial protection
- Scratch-, stain- and scorch-resistant
- Low maintenance – cleans with soap and water; never needs sealers.

- Available in over 65 colors and two textures
- Contributes towards LEED points
- Offers 15-year limited manufacturer's warranty





PRODUCT OVERVIEW



CLEANLINESS

Silestone® has built-in Microban® protection and safely fights the growth of microbes such as odor-causing bacteria, mold and mildew 24/7 for the life of the product, making Silestone easier to clean and keep clean.

Microban protection is limited to countertop. Microban does not protect against foodborne illness and is not a substitute for normal cleaning practices.



MAINTENANCE-FREE

Because it is non-porous, Silestone does not need to be sealed. Granite, marble and limestone, on the other hand, must be sealed on installation and resealed regularly to prevent staining.

Silestone is a maintenance-free star compared to solid surfaces that may require rigorous maintenance to clean up tough stains, scratches and scorch marks.

SAFETY

Silestone has Certification under NSF 51 as a safe material for use in areas where food preparation could take place.

Silestone has GREENGUARD Indoor Air Quality Certification, meaning it protects indoor air quality for low-to-no emission (off gassing) of toxic chemicals into the indoor air.



Live safer.™



PRODUCT OVERVIEW

OTHER CHARACTERISTICS

EXPERIENCE AND PROFESSIONALISM

Silestone® is available through a mature network of dedicated distributors and fabricators backed by the experience of Cosentino with more than 70 years in the natural stone industry. Plus, Certified Silestone Installers are trained through a unique curriculum that includes expert, hands-on training.

RELIABILITY

Silestone natural quartz surfaces result from a tightly controlled process to ensure reliable performance, color consistency and ultimate durability every time. Cosentino backs its Silestone slabs with a limited 15-year manufacturer's warranty.

SCRATCH-RESISTANCE

The quartz in Silestone makes it naturally scratch-resistant. Only three other natural minerals — diamond, sapphire and topaz — are harder than quartz. Quartz is a seven on Mohs Hardness Scale (diamond is a 10).

So, while a careless slip of the knife will scratch most other countertops such as laminates and solid surfaces, it won't leave a mark on Silestone. Although Silestone is durable, it is not scratch-proof; it could be damaged with excessive force or pressure.

VERSATILITY

Silestone can be used in virtually any indoor surfacing application including: countertops, island tops, vanities, tub and shower surrounds, backsplashes, walls, wet bars, tabletops, desktops, flooring, fireplace surrounds and more.

COLORS AND EDGES

Silestone is available in a wide array of dazzling colors, from conservative neutral hues, to daring brights, ensuring that there is a Silestone color to suit any style or taste.

Silestone delivers a uniformity and consistency that allows for virtually unlimited edge designs.

STAIN-RESISTANCE

Silestone is non-porous and therefore it is highly resistant to stains from coffee, wine, lemon juice, olive oil, vinegar, makeup, and many other common household products. Unlike granite, Silestone does not need to be sealed to keep its lustrous shine and performance.

STRENGTH

Silestone has four times the flexural strength of granite, making it less susceptible to chipping and cracking during transportation and installation.

INNOVATION

Silestone leads its category in innovative ideas for a product that already is known for its ingenious physical properties and customer benefits. Silestone offers the most colors in natural quartz; the most innovative sink installation methods, such as integrated, flush- and bevel-mounted; and the latest, newest products such as the exclusive Silestone Leather™ with Microban®.

SCORCH-RESISTANCE

Unlike solid surfaces and laminates, Silestone is scorch-resistant. It will withstand limited exposure to heat without burning or scorching. The fire of a lit match will not mar Silestone. However, as advised by crock pot and electric skillet manufacturers, do not place these items directly on any countertop. Always use trivets when placing hot items on any natural stone or quartz surface to avoid thermal shock.



PRODUCT OVERVIEW

MANUFACTURING PROCESS

COSENTINO'S ENVIRONMENTAL COMMITMENT:

Cosentino is committed to respect, prevent, and control our environment in all of our production processes from the extraction and transformation to the distribution of our products; to accomplish this, Cosentino is investing in the best technology to preserve our most direct surroundings to favor the environment.

Cosentino's commitment in terms of sustainability can be summarized as follows:

- Continually improving our processes and our products using as a "tool" the Quality Management and Environmental System;
- Compliance with established environmental rules as well as the requirements of both the market and society;

FACILITIES FOR THE VOLATILE ORGANIC COMPOUND PURIFICATION (VOC'S) BY MEANS OF THERMAL OXIDATION

The process of sizing, cutting, and polishing of Silestone® and other natural stones employ the use of water. Cosentino uses 98% recycled water. Our factories have modern settlings and filtration systems with micro bubbles that have been designed exclusively for Cosentino, improving the

old systems of decanting by gravity. We therefore get a double benefit: we generate efficient use of a scarce resource such as water and improve the efficiency of the machinery.

RESTORATION OF QUARRIES

Cosentino's challenge is to improve the quality of its surroundings and is concerned about reforestation and maintenance of the extraction areas throughout the years. By doing this, Cosentino fulfills its commitment with both the environment and society, and gives back to the area some of what has been taken out.

SILESTONE PRODUCTION

When clearing the production area of Silestone, we use natural solutions; specifically an ecologic solvent that helps avoid emissions into the environment and improve working conditions as well as minimize residues that need to be treated in a specific way.

SILESTONE MANUFACTURING PROCESS

Many of our existing Silestone colors have among their components post consumer recycled glass, specifically the color "Dali," composed of more than 70% recycled glass and the Stellar Series, Coffee Brown and Absolute Green with 35% content.

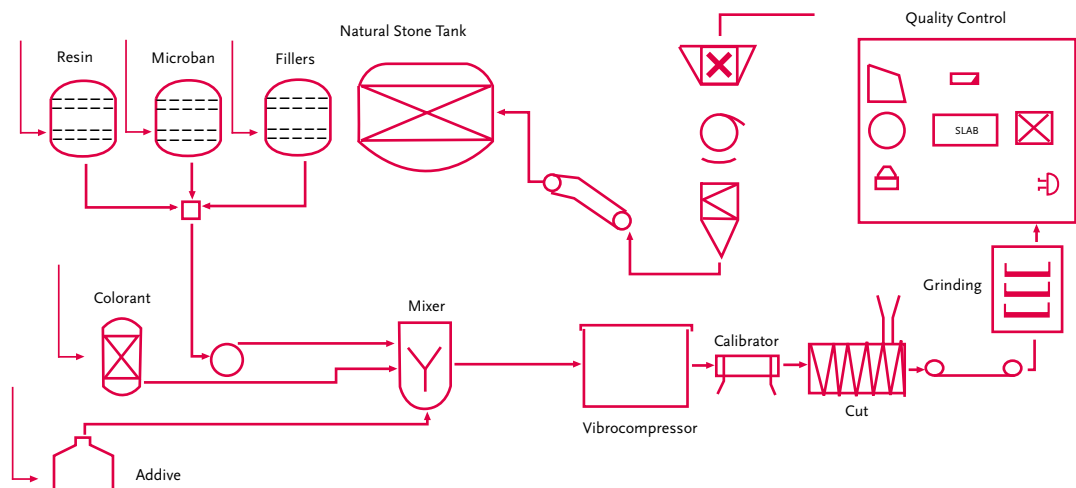
To Cosentino, the pursuit of sustainability is a permanent challenge. The actions described above are not an arrival point but a permanent effort to achieve economic, social, and environmental prosperity in those areas in which Cosentino has business. Cosentino's environment commitment is related to its development and economical growth. At Cosentino we take the environment as a challenge to consolidate the company's leadership and to continue the implementation and development of the most advanced systems to measure and support our environment. Environmental Support & Prevention Leaders.



PRODUCT OVERVIEW

MANUFACTURING PROCESS

<p>MANUFACTURING PROCESS</p> <p>The main component of Silestone is quartz, which is obtained from the highest-quality quarries in the world. All quarries are regularly inspected by Cosentino staff by running a diligent process of quality control and safety for each location.</p>	<p>Once in Almeria, Spain all raw materials are carefully inspected to ensure the highest level of quality product is being used. The process used for manufacturing Silestone is based on the latest vacuum vibrocompression compacting technology.</p>	
<p>The process begins by taking all raw materials, including quartz, aggregates and polyester resins and mixing them. This mix is sent to the vacuum vibrocompressor through a conveyor belt system where the product is compacted into sheets. The volume of the sheets varies based on the thickness of 1.2, 2 or 3 cm. The sheets are then baked for</p>	<p>approximately thirty minutes during which the polyester resin chemical reaction takes place. They are then cut to the required lengths and submitted to several grinding procedures to give them the shine that is characteristics of each texture.</p>	<p>As of July 2008, Cosentino has eleven production lines, which is more than all competitor's manufacturing capacity combined!</p>





PRODUCT OVERVIEW

MANUFACTURING PROCESS

QUALITY CONTROL

Each slab of Silestone® is inspected by a Cosentino member at the end of the production run. All slabs are subject to inspection by reflection spectrophotometry to obtain the shade and a visual inspection under the appropriate lighting conditions, to prevent any flaws in the slab.

SLABS

Thickness	Width	Length
1.2cm (1/2")	54"	120"
1.2cm (1/2")*	64"	128"
2.0cm (3/4")	54"	120"
2.0cm (3/4")*	64"	128"
3.0cm (1-1/4")	54"	120"
3.0cm (1-1/4")*	64"	128"

STANDARD TILES

Thickness	Width	Length
1.2cm (1/2")	12"	12"
1.2cm (1/2")	16"	16"
1.2cm (1/2")	24"	24"
1.2cm (1/2")	12"	24"
1.2cm (1/2")	16"	24"

MURO™ TILES

Thickness	Width	Length
.75cm (1/4")	4"	4"
.75cm (1/4")	12"	12"

STANDARD FINISHES

Polished
Leather Texture™

STANDARD COLORS

Wide array of colors; see color chart.
New colors introduced every year.
All colors available in all standard size tiles and slabs.

Custom/Special Orders

Sizes; per project requirement
Finishes; double-sided polished slabs, honed, sand blasted¹
Color; to match²

- ¹ Custom finishes may change performance of material
- ² Minimum order required
- * Not all colors available in both slab sizes. See local representative for details.



PRODUCT OVERVIEW

LEED CERTIFICATION



LEED SILESTONE® QUARTZ & LEED CERTIFICATION

Building teams can gain points toward LEED certification from the U.S. Green Building Council for building project with Silestone Quartz surfacing. Silestone® Quartz surfaces are a cost-effective alternative to natural stones, laminates and other surfacing materials and contributes to an environmentally sensible project in keeping with today's "green conscious" building.

LEED Points Available when using Silestone in your projects:

1) Recycled Content: 10% (post-consumer + 1/2 pre-consumer) = 1 point. In several Silestone colors there is a minimum of 35% post consumer recycled content. Coffee Brown, Absolute Green and the six colors in the Stellar Series contain a 35% post consumer recycled glass content. The color "Dali" is composed of more than 70% post consumer recycled glass.

2) Recycled Content: 20% (post-consumer + 1/2 pre-consumer) = 1 point. In several Silestone colors there is a minimum of 35% post consumer recycled content. Coffee Brown, Absolute Green and the six colors in the Stellar Series contain a 35% post consumer recycled glass content. The color "Dali" is composed of more than 70% post consumer recycled glass.



PRODUCT OVERVIEW

A CLEANER, SAFER COUNTERTOP



HYGIENE AND PEACE OF MIND
Areas where food is prepared, such as kitchen worktops, are highly susceptible to the growth of bacteria.

The Silestone® worktops now have Microban® antibacterial protection, which suppresses the growth of potentially harmful bacteria such as salmonella, e-coli and listeria; these bacteria may contaminate food.



CONTINUOUS PROTECTION
The samples in the photo have been tested for the presence of bacteria. The one on the left has been treated with Microban® antibacterial protection and the one on the right has not.



The bacteria in the non-treated sample developed rapidly, whereas in the sample treated with Microban® antibacterial protection, bacteria present in the product and surrounding area were reduced.



PRODUCT OVERVIEW

A CLEANER, SAFER COUNTERTOP



MICROBAN®
Microban International, Ltd. is the global leader in built-in antimicrobial product protection, engineering durable antimicrobial solutions for consumer, industrial and medical products around the world.

Microban protection is the most recognized and trusted

brand in antimicrobial product protection. The Microban Technology can be found in over 450 consumer and industrial products such as: toothbrushes, humidifiers, cutting boards, socks, towels, air filters, bathtubs, caulk, water filters, and more.

Microban technology has undergone extensive independent laboratory testing and has a long history of safe use. It is registered with the EPA for all applications in which it is used. Microban additives can be found in leading consumer, industrial and medical products around the world.

Microban technology is built-in antimicrobial protection that gives Silestone an added level of protection

against damaging microbes such as bacteria, mold and mildew that can cause stains, odors and product deterioration. Microban remains active throughout the life of Silestone and provides continuous antimicrobial cleaning action. Microban safely deters the growth of odor-causing bacteria, mold and mildew for cleaner countertops. Microban protection does not protect users from food borne illnesses and is not a substitute for normal cleaning practices.

Microban does not change the look and appearance of Silestone. The addition of Microban to Silestone straightens its performance even more providing consumers with peace of mind. Microban antimicrobial protection is built into the Silestone manufacturing process for the life of the countertop—or any other Silestone application.

Silestone is non-porous, so, even without Microban, it does not harbor the growth of bacteria. Spills remain on the surface and are easy to wipe off; making Silestone both highly stain-resistant and

hygienic. Because Microban is Built-in to Silestone, it protects the surface entirely. In comparison with other surfacing products that can have anti-microbial sealants on the surface, Silestone with Microban outperforms by protecting the material throughout the entire countertop, not just the surface, so microbes can not penetrate and grow. With regular cleanings, your surface can be virtually bacteria-free.



Sealed Natural Stone



Silestone with Microban



PRODUCT OVERVIEW

A CLEANER, SAFER COUNTERTOP



GREENGUARD
 Studies conducted by the U.S. Environmental Protection agency show that indoor air pollution can be more than 100 times higher than outdoor pollution levels. As homes become more energy efficient, contaminants tend to remain trapped within your living space instead of being circulated into the outdoor environment.

The GREENGUARD Environmental Institute™ (GEI) is an industry-independent, non-profit organization that oversees the GREENGUARD Certification Program. As an ANSI Accredited Standards Developer, GEI establishes acceptable indoor air standards for indoor products, environments, and buildings. GEI's mission is to improve public health and quality of life through programs that improve indoor air. A GEI Advisory Board consisting of

independent volunteers, who are renowned experts in the areas of indoor air quality, public and environmental health, building design and construction, and public policy, provides guidance and leadership to GE.



Live safer.™

NATIONAL SANITATION FOUNDATION - NSF
 The NSF Mark can be found on millions of consumer, commercial, and industrial products today. Products evaluated and certified by NSF International include bottled water, food equipment, home water treatment products, home appliances, plumbing and faucets, and even pool and

spa components. The NSF Mark is your assurance that the product has been tested by one of the most respected independent certification companies in existence today, NSF International.



PRODUCT OVERVIEW

SILESTONE® COLORS



Bianco River - L



White Zeus



Blanco Maple - L



Yukon Blanco - L



Mont Blanc - L



Stellar Snow



Haiku



White North - L



Tigris Sand - L



White Dune



Capri Limestone - L



Diana Pearl



Blanco City



Urban Cream



Bamboo



Ivory Coast - L



Caramel Rhine - L



Minerva Cream - L



Amarillo Sand



Amarillo Palmira - L



Giallo Quarry



Yellow Nile - L



Stellar Rose



Beige Olimpo - L



Orange Fuego



Sonora Gold - L



Dream



Cool



Vital



Stellar Fire - L



Red Eros - L



SILESTONE® COLORS

PRODUCT OVERVIEW



Dali



Silver Nube



Grey Expo - L



Fun



Enjoy



Koan



Alpina White



Rosa Grey



Kalahari



Kona Beige - L



Blue Sahara



Sienna Ridge



Tea Leaf - L



Brazilian Brown - L



African Red



Sierra Madre



Mahogany - L



Coffee Brown



Unsu



Gedatsu



Satori



Grey Amazon - L



Absolute Green



Olive Green



Stellar Marine



Black Canyon



Mountain Mist



Rainforest - L



Ebony Pearl - L



Stellar Night- L

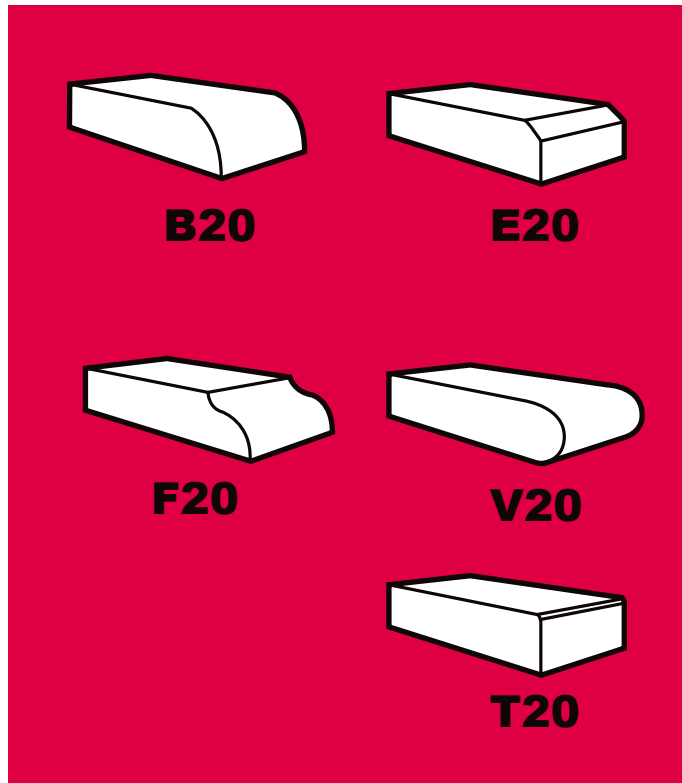


Tebas Black - L



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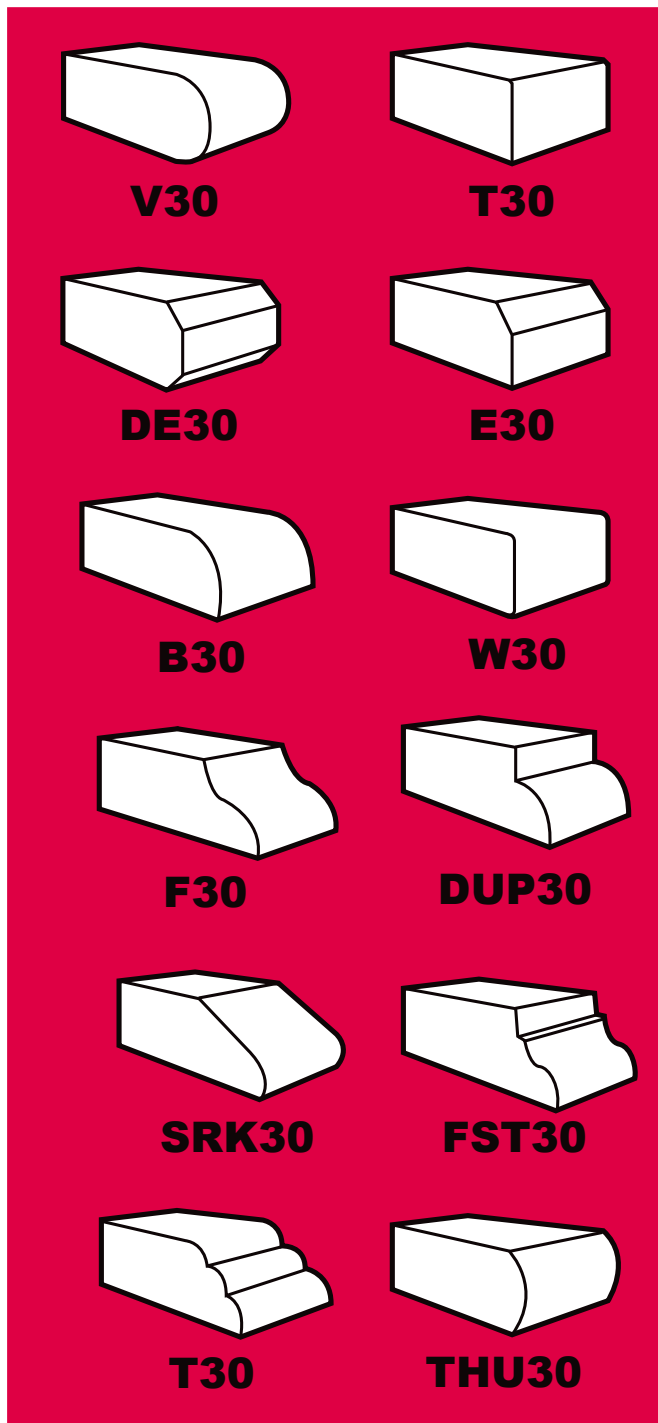
2 CM (3/4") EDGES





3 CM (1 1/4") EDGES

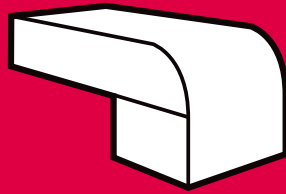
PRODUCT OVERVIEW



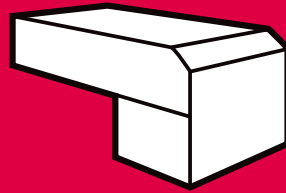


PRODUCT OVERVIEW

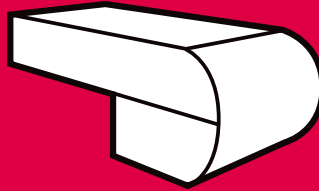
4 CM (1 1/2") EDGES



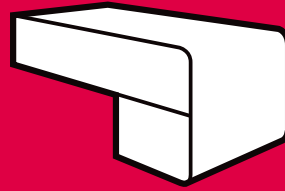
B40



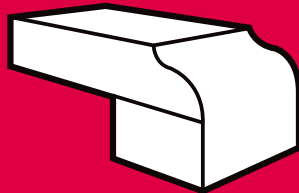
E40



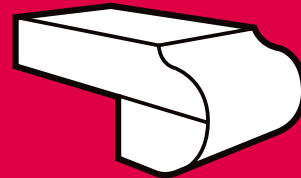
V40



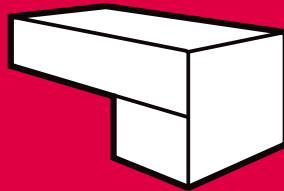
W40



FG40



FV40



T40



SILESTONE® MURO™ MOSAICS

Silestone MURO™ is an innovative collection of mosaic tiles that gives homeowners the ability to create their own unique designs while retaining the superior cleaner, “greener” features of Silestone natural quartz. Created of 100% closed-loop recycling, Silestone MURO™ helps preserve the environment while reducing waste and maximizing the sustainability of quartz.

WHAT IS CLOSED-LOOP RECYCLING?

By collecting Silestone fabrication remnant materials, Silestone MURO™ efficiently utilizes otherwise unused resources to create innovative and stylish products that benefit the environment and offer luxurious appeal. Silestone MURO™ contains the attributes of Silestone, including its low porosity, ease of cleaning and high resistance to scratching, scorching and staining. Silestone

MURO™ incorporates the durability, strength and low maintenance attributes of quartz.

Silestone MURO™ is available in over four patterns and twenty colors that compliment any project.

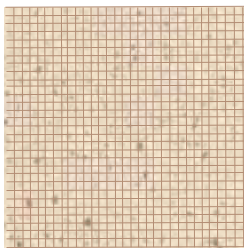
For more information visit www.silestoneusa.com



Davinci



Matisse



Picasso



Botero

PRODUCT OVERVIEW

MURO™



PRODUCT OVERVIEW

SILESTONE® A BETTER CHOICE FOR CONSUMERS

HOW SILESTONE COMPARES TO GRANITE

- Silestone offers predictable color consistency from sample to slab
- Silestone offers a performance that works naturally

- Silestone has four times the strength of granite
- There is no need for specialized cleaning products or guidelines

MATERIAL COMPARISON CHART

	Silestone®	Laminate	Solid Surface	Granite
15-year Material Warranty	yes	no	no	no
Antimicrobial Protection	yes	no	no	no
Professional Installation Included in Price	yes	no	yes	yes
Scratch Resistance	★★★★	★★★	★★★	★★★★
Stain Resistance	★★★★	★★★	★★★★	★★
Heat Resistance	★★★★	★★	★★★★	★★★★
Scorch Resistance	★★★★	*	*	★★★★
Renewable & Repairable	*	*	★★★★	*
Seamless Appearance	★★★	★★	★★★★	★★
Non-porous	★★★★	★★★	★★★★	★★

★★★★ excellent

★★★ very good

★★ good

* fair



PRODUCT OVERVIEW

CARE & MAINTENANCE

Silestone® is virtually maintenance-free. It does not need to be sealed and cleaning is a cinch. Simply wipe the surface with soap and water on a regular basis to maintain its beauty and shine for years to come.

DIFFICULT SPILLS

To remove difficult spills, soak the area for 10 minutes with a mild household cleaner (such as Formula 409®, Lysol®, or Windex®) then rinse and clean away with a soft Scotch Brite® pad. For stains that harden as they dry, such as food and gum, remove by gently scraping off of the surface (using a blade or putty remover) and then clean using warm water and soap.

SILESTONE LEATHER™

Please be aware that Silestone Leather requires more daily maintenance than other Silestone products.

While Silestone Leather is easily maintained, it does require more daily cleaning to maintain an even tone on its surface. Because of the three-dimensional feel of its surface, daily use (such as fingerprints and interaction with cooking utensils) show more on Silestone Leather than on other Silestone products. To keep it looking like new, clean the surface often with soap and water or a mild, low-pH household cleaner.

Some colors may show wear more than others, however these are temporary signs of use. To clean these marks, as well as common spills, we recommend: Formula 409®, Fantastik®, Windex®, Bon Ami®, or other cleaning products containing vinegar.

As with other premium materials, such as wood flooring or leather products, consumers may use a conditioner to bring out the richness of Silestone Leather with Microban. Although the conditioner is not necessary, it can be used to heighten its color and luster. The use of a conditioner is purely temporary and will require either repeat applications to maintain a consistent luster on the surface or thorough cleaning to remove it.

Like other Silestone products, due to its non-porous nature, Silestone Leather does not need to be sealed.

EXTREME HEAT

Silestone is resistant to heat and can withstand moderately high temperatures for brief periods of time without being damaged. As with any natural stone, however, certain exposure to heat may cause cracks due to thermal shock. Always use a trivet to place hot items on Silestone. Do not use crock pots or electric skillets while in direct contact with Silestone natural quartz surfaces.

HARSH CHEMICALS

The following will harm Silestone: Drano®, Liquid Plummer®, oven cleaners and floor strippers. DO NOT use these or any other harsh chemicals on your Silestone natural quartz surface.

SUNLIGHT EXPOSURE

Continuous long-term exposure to direct sunlight (UV rays) may result in slight discoloration of Silestone natural quartz surfaces.

GENERAL PRECAUTIONS

To prolong the life of your knives, always use a cutting board. Natural quartz is one of the hardest minerals found in nature, making Silestone highly scratch-resistant. That same hardness may dull the sharpness of most knives.



PRODUCT OVERVIEW

15-YEAR LIMITED WARRANTY

Cosentino, S.A. warrants to the original owners of installed Silestone® quartz surfaces for a period of fifteen (15) years from the date of installation of the Silestone quartz surfaces in your residence that the Silestone material will be free from manufacturing defects. If a manufacturing defect occurs during the warranty period, Cosentino, S.A. will at its option, repair or replace the defective Silestone quartz surfaces.

WHAT THIS LIMITED WARRANTY COVERS

- Cosentino, S.A.'s warrants under this limited 15-year warranty exclusively to the original purchaser of the Silestone quartz surfaces for only the repair or replacement of the defective product.
- This limited 15-year warranty covers Silestone quartz surfaces that have been permanently installed in your residence.
- This limited 15-year warranty covers products that have been maintained according to the Silestone quartz surfaces Care and Maintenance guide provided free of charge at the time of installation, or upon request, by the Cosentino USA Authorized Silestone Installer or by Cosentino USA.
- This limited 15-year warranty covers products that have been installed by a Cosentino USA Certified Silestone Installer. If you are making a warranty claim, you, the customer, are responsible

for proving that the product is Silestone and that it was installed by a Certified Silestone Installer.

- This limited 15-year warranty covers products that have been registered with Cosentino USA within sixty (60) days of installation and that have the Silestone® product identifier affixed at the time of the warranty claim.

WHAT THIS LIMITED WARRANTY DOES NOT COVER

- This limited 15-year warranty does not cover color variances, thermal shock, chemical abuse, impact damages or defects by fabrication, misuse or improper fabrication.
- This limited 15-year warranty does not cover any additional or supplemental repairs or modifications such as, for example, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair or replace the Silestone product covered under this limited 15-year warranty; such other repairs and modifications shall be the responsibility of the customer.
- This limited 15-year warranty does not cover products that have not been paid for in full.
- This limited 15-year warranty does not cover uses of products for products exposed to outside weather and climate conditions, abnormal use or conditions, or abuse in any way. "Abnormal use or

conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, and damage from improper care and maintenance.

- Cosentino, S.A. is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.
- This limited 15-year warranty does not cover seam performance.
- This limited 15-year warranty is non-transferable and does not cover claims made by subsequent owners of your home.
- This limited 15-year warranty does not cover products that you, the customer decide you do not like after installation due to color, edging styles or other opinions based on personal preference.

REGISTRATION

To register for this limited 15-year warranty, you must fill out the warranty registration online at www.cosentinowarranty.com or call or write to Cosentino USA at the phone number or address below to obtain a registration form. You must register within sixty (60) days of installation to be eligible under this limited 15-year warranty.



PRODUCT OVERVIEW

15-YEAR LIMITED WARRANTY

TO OBTAIN SERVICE UNDER THIS WARRANTY

To obtain the best service under this limited 15-year warranty, contact the source from whom you purchased Silestone®. For more information about this warranty, please contact Cosentino, S.A.'s North American distributor, Cosentino USA, directly by writing or calling:

Cosentino N.A.
Silestone Quartz Surfaces
13124 Trinity Drive
Stafford, Texas 77477

Attn: Warranty Administrator
(1-877-436-7482)

In order to obtain service under this limited 15-year warranty, you must permit your Cosentino N.A. Certificate Silestone Installer or Cosentino, S.A.'s authorized agents to inspect your Silestone product at your residence. Also, you must reasonably cooperate with your installer and Cosentino, S.A.'s agents in the efforts to service this limited 15-year warranty.

Except as provided in this limited 15-year warranty, Cosentino, S.A. shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of the use or in ability to use the product in residential

applications covered by this warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

Cosentino, S.A. makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from Province to Province.

This is the only warranty offered by Cosentino, S.A. for Silestone quartz surfaces. No one other than Cosentino, S.A. is authorized to make any warranty or promise with respect to Silestone quartz surfaces.

15
year
warranty



PRODUCT OVERVIEW

PREPARING FOR INSTALLATION

THE MATERIAL

Silestone® quartz surfaces are composed of natural quartz minerals and therefore are susceptible to slight variations in shade and particulate distribution. The dimensions of Silestone slabs are 120" x 52" or 128" x 64", depending on the color. The layout of a kitchen will determine the number of seams necessary and their location. All seams will be visible and can be up to approximately 1/8 of an inch in width.

PRIOR TO MEASURING

- The decision maker should always be present at the time of measurement to review specifics regarding the project.
- All cabinets must be secured in their permanent location prior to measuring process.
- All undermount sink templates must be on site and available for accurate measurement.
- All countertops should be cleared on the morning scheduled to measure. Please note that all undermount sink cut-outs will be in accordance with the manufacturer's under-mount sink template specifications and any deviation from the manufacturer's template must be submitted in writing accompanied by a modified template and will incur an upcharge. Drop-in sink and cooktop cut-outs may be fabricated on site the

day of the installation and therefore templates may not be required at the time of measurement.

- During tear-out of existing countertops, the backsplash will also need to be removed.

PRIOR TO INSTALLATION

- All plumbing, gas, or electrical work required to complete the installation are the responsibility of the homeowner. Prior to the installation date, the existing sink and cooktop will need to be disconnected. The sink and cooktop cut-out dimensions will meet the manufacturer's specifications for the on-site appliance and/or sink.
- If the suggested 5/8" decking is to be installed, it should be flush with the cabinet face to allow for field adjustments. If a wall or bar bracket is required for support, they should be installed prior to the installation of the countertop.

AT TIME OF INSTALLATION

- The decision maker must be present at the time of installation. All appliances, sinks, faucets, etc. should be on site at time of installation. Additional charges will be incurred for return trips.

In order to accomplish a successful installation, customers can help by doing the following things:

- Clear all countertops the morning scheduled for installation.
- Clear all household items from within cabinets below the sink area.
- If a cooktop is present, clear all cooking utensils located in the cabinet below.
- Make sure the sink and/or cooktop are disconnected.

Installing Silestone countertops creates dust. Your Certified Silestone Installer will do his/her best to contain the dust but cannot be held responsible for any dust that may settle in areas around the home. Air conditioners must be turned off to prevent Silestone dust from spreading to other areas.



PRODUCT OVERVIEW

FREQUENTLY ASKED QUESTIONS

WHAT IS SILESTONE®?

The leading brand in quartz surfacing, Silestone Quartz was created in Spain by Cosentino, global natural stone giant. Silestone Quartz merges sophisticated style and functionality through fashionable designs and a unique blend of physical attributes that make it a cleaner, safer surface. Silestone Quartz is the only countertop to feature the unique combination of built-in Microban® protection, National Sanitation Foundation Certification and GREENGUARD Indoor Air Quality Certification, making Silestone Quartz virtually maintenance-free.

WHAT IS NATURAL QUARTZ?

Quartz is one of the hardest, most abundant minerals found in nature — only diamond, sapphire and topaz are harder. Besides beauty, the quartz in Silestone gives it extreme strength, making Silestone highly scratch-resistant.

WHAT ARE THE ADVANTAGES OF SILESTONE?

Silestone is a dense, non-porous stone that delivers unsurpassed reliability and performance — scratch-resistance and stain-resistance with no sealing required in a large variety of naturally beautiful colors. Silestone is also the only countertop with built-in

Microban antimicrobial product protection which helps keep the surface cleaner and stay cleaner between cleanings.

WHY SHOULD I CHOOSE SILESTONE?

Silestone is the smartest choice for homeowners as it delivers both unique beauty and extreme durability. The unsurpassed professionalism of Silestone's team is backed by more than 70 years experience in the natural stone industry, and a mature distribution network makes the product readily available throughout North America.

HOW DOES SILESTONE COMPARE TO OTHER NATURAL STONES, LIKE GRANITE?

Silestone offers more color consistency than granite, making it easier to pick colors from samples without having to visit a stone yard. Plus, Silestone is virtually maintenance-free — it doesn't need to be sealed and cleaning is a cinch.

HOW DOES SILESTONE COMPARE TO SOLID SURFACES, LIKE CORIAN®?

The quartz in Silestone is 100% natural; a hard mineral that gives Silestone both beauty and strength. Solid surfaces are plastic polymers that lack the brilliance and reflectivity of natural stone, and are softer — making them more susceptible to scorching and scratches.

HOW DOES SILESTONE COMPARE TO OTHER NATURAL QUARTZ SURFACES?

Silestone provides unmatched delivery capacity, worldwide availability, more color variety, the only program of certified installation professionals and a successful track record of more than 15 years in natural quartz and 70 years in the stone industry. In 2005, Silestone is the first and only countertop to introduce built-in Microban® antimicrobial product protection. Silestone also offers a 15-year manufacturer's warranty, which is something other surfaces do not.

CAN I USE SILESTONE IN MY KITCHEN?

Yes. Silestone is ideal for use in kitchen countertops, island tops, backsplashes, and more.



PRODUCT OVERVIEW

FREQUENTLY ASKED QUESTIONS

CAN I USE SILESTONE IN MY BATHROOM?

Yes. Add beauty and practicality to any bathroom with Silestone vanities, backsplashes, shower walls and tub surrounds.

testing. It is registered with the EPA for use in Silestone and has a long history of safe use.

CAN I USE SILESTONE FOR FLOORING?

Yes. Silestone makes striking flooring throughout the home or office. You may pick from standard-size tiles or have Silestone custom-cut to fit your style.

HOW LONG DOES MICROBAN ANTIMICROBIAL PROTECTION LAST IN SILESTONE?

Microban protection is built-in during the manufacturing process — becoming part of the molecular structure of Silestone and will not wash off or wear away.

WHAT BENEFIT DO I GET FROM SILESTONE WITH MICROBAN® ANTIMICROBIAL PROTECTION?

Microban protection continuously fights the growth of microbes that can cause stains and odors. Microban protection makes your Silestone countertops easier to clean and keeps them cleaner between cleanings.

CAN I GET MICROBAN PUT INTO SILESTONE IF IT IS ALREADY INSTALLED IN MY HOME?

No. Microban can only be integrated into the product during the manufacturing process.

HOW IS MICROBAN PROTECTION EFFECTIVE?

Microban antimicrobial protection is effective against most common bacteria, yeasts, molds and fungi that cause stains and odors. Microban technology is not designed to protect users from disease-causing microorganisms.

DO I STILL HAVE TO CLEAN MY SILESTONE COUNTERTOP?

Yes. Microban inhibits growth of bacteria, but cannot replace the need for good and regular hygiene practices.

IS MICROBAN PROTECTION SAFE?

Microban technology has undergone extensive independent laboratory

DOES ANY OTHER COUNTERTOP, VANITY TOP OR OTHER QUARTZ SURFACE CONTAIN MICROBAN?

No. Silestone has an exclusive agreement with Microban International and is the ONLY quartz surface in the world to offer antimicrobial protection.



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